

Job Title: Loan Servicing Manager – Mortgage Bank

Location: Las Vegas, Nevada

Company Overview: Join an exciting and dynamic startup mortgage bank located in Las Vegas seeking a seasoned professional to join our team as a Loan Servicing Manager. If you're passionate about loan servicing, leading a team, fostering a collaborative environment, and contributing to the success of a thriving startup, this opportunity is for you.

Responsibilities:

1. **Team Leadership:** Lead and inspire a team of loan servicing professionals, fostering a positive and collaborative work environment. Motivate the team to achieve individual and collective goals.
2. **Loan Servicing Oversight:** Oversee the day-to-day operations of the loan servicing department, ensuring efficient and accurate processing of mortgage loans. Implement best practices to enhance overall loan servicing operations.
3. **Compliance and Regulation:** Stay abreast of industry regulations and compliance requirements, ensuring the loan servicing team operates in adherence to all applicable laws and guidelines. Implement necessary changes and updates as required.
4. **Process Improvement:** Identify areas for process improvement within loan servicing operations and collaborate with cross-functional teams to implement enhancements. Streamline workflows for increased efficiency.
5. **Customer Service Excellence:** Maintain a strong focus on customer service, ensuring timely and accurate communication with clients and resolving any customer inquiries or concerns related to loan servicing.
6. **Reporting and Analysis:** Generate regular reports on loan servicing performance, analyze key metrics, and present findings to senior management. Use data-driven insights to make informed decisions and drive continuous improvement.
7. **Training and Development:** Develop and implement training programs for loan servicing staff to enhance their skills and knowledge. Provide ongoing coaching and feedback to support professional growth.
8. **Collaboration:** Collaborate with other departments such as underwriting, compliance, and finance to ensure seamless coordination of activities and contribute to the overall success of the organization.

Qualifications:

- Bachelor's degree in Finance, Business Administration, or a related field.
- Minimum of 7 years of experience in loan servicing, with at least 3 years in a managerial or leadership role.
- Thorough understanding of mortgage loan servicing processes, compliance, and industry regulations.
- Strong leadership and interpersonal skills, with a proven ability to motivate and develop a high-performing team.
- Excellent analytical and problem-solving abilities.
- Proficient in using loan servicing software and related tools.

Compensation: Salary is commensurate with experience and includes a competitive benefits package.

How to Apply: Interested candidates should submit their resume and cover letter to [info@riseapllc.com]. Please include "Loan Servicing Manager Application - [Your Name]" in the subject line.

The anonymous mortgage bank is an equal opportunity employer and welcomes candidates from all backgrounds to apply.

Note: This job description is intended to convey information essential to understanding the scope of the Loan Servicing Manager position and is not exhaustive. Duties, responsibilities, and activities may change, and additional responsibilities may be assigned as needed.